



# Telemed Visits

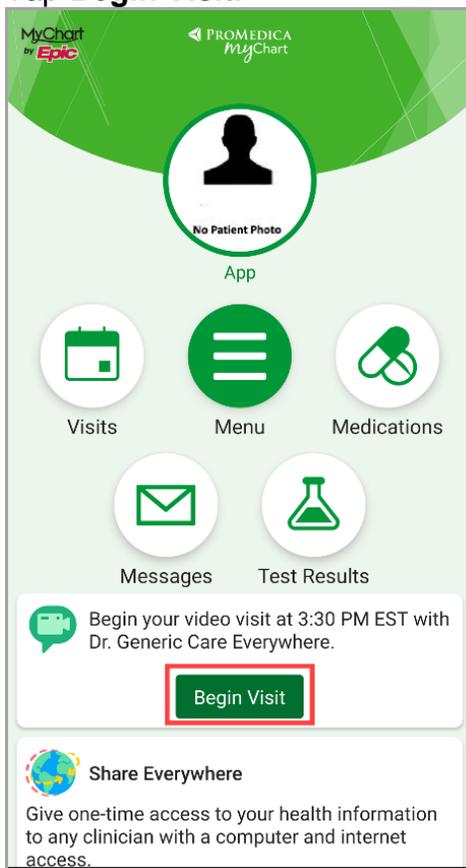
## Connect to your Scheduled MyChart Video Visit

1. Log in to MyChart on the computer by using <https://mychart.promedica.org/MyChart> or by using the MyChart app on the phone or tablet.

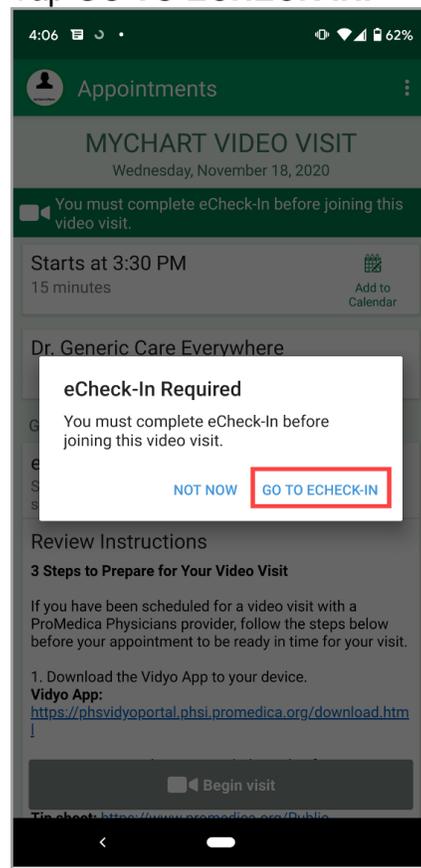


Download the MyChart application from the Google Play Store or the Apple App Store.

2. Tap **Begin Visit**.



3. Tap **GO TO ECHECK-IN**.



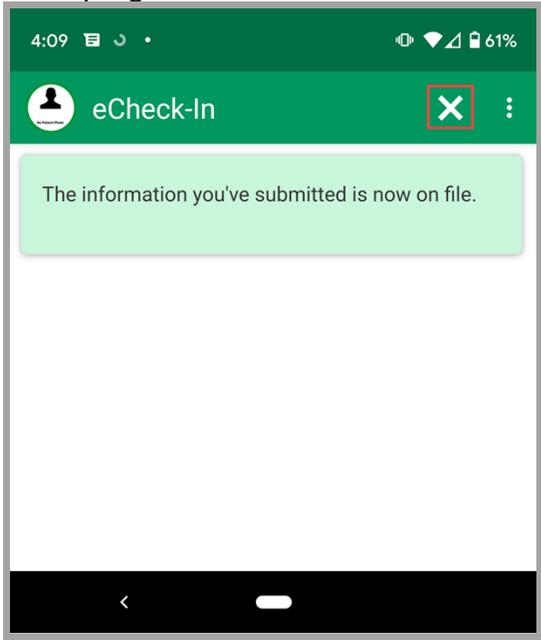
4. Complete the eCheck-In:

- ✓ Verify/update your personal information and insurance
- ✓ Sign any required documents
- ✓ Complete any required questionnaires

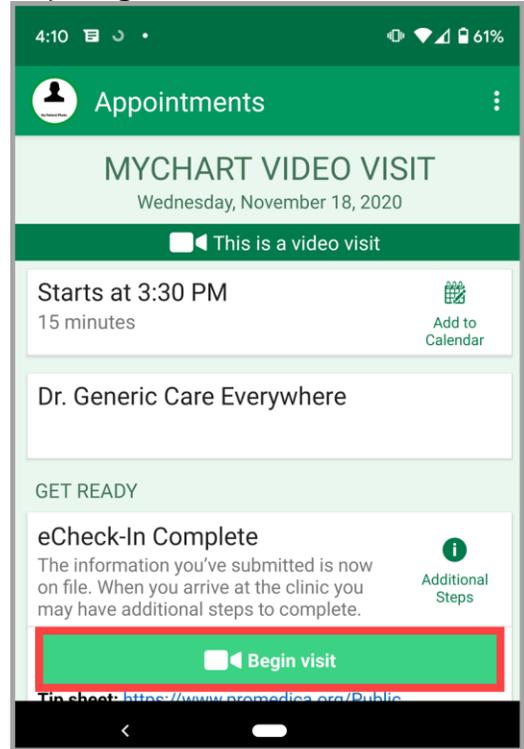


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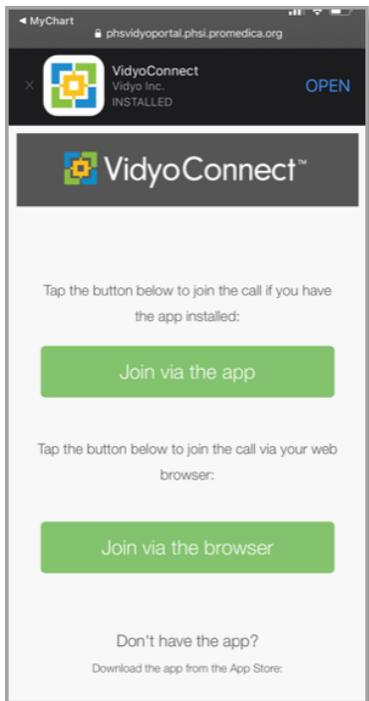
- When you receive The information you've submitted is now on file, your eCheck-In is completed. Tap the **X** in the top right corner.



- Tap **Begin visit**.



- Tap **Join via the app** or **Join via the browser**.



To use the browser, you **MUST** have one of the following operating systems:

Platform	OS Version	Browsers
Windows®	10 and later	Google Chrome™ 83 and later
macOS®	10.14 and later	Google Chrome 83 and later Safari® 13.1.1 and later
iOS/iPad OS	13.6 and later	Safari
Android™	8 and later	Chrome 83 and later

 The Vidyo app will need to be downloaded from the Google Play store or Apple App store unless it has been previously downloaded.