

Telemed Visits

Connect to your Scheduled MyChart Video Visit

 Log in to MyChart on the computer by using <u>https://mychart.promedica.org/MyChart</u> or by using the MyChart app on the phone or tablet.

Download the MyChart application from the Google Play Store or the Apple App Store.

2. Tap Begin Visit.





3. Tap GO TO ECHECK-IN.

- 4. Complete the eCheck-In:
 - ✓ Verify/update your personal information and insurance
 - ✓ Sign any required documents
 - ✓ Complete any required questionnaires





5. When you receive The information you've submitted is now on file, your eCheck-In is completed. Tap the **X** in the top right corner.



- 6. Tap Begin visit. ● ▼⊿ 🔒 61% 4:10 ॿ ు • 1 **Appointments** MYCHART VIDEO VISIT Wednesday, November 18, 2020 ■ This is a video visit Starts at 3:30 PM 龖 15 minutes Add to Calendar Dr. Generic Care Everywhere GET READY eCheck-In Complete 0 The information you've submitted is now Additional on file. When you arrive at the clinic you Steps may have additional steps to complete. 📃 🖣 Begin visit
- 7. Tap Join via the app or Join via the browser.



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To use the browser, you MUST have one of the following operating systems:

Contraction of the second seco	O5 Version	Browsers
Windows®	10 and later	Google Chrome ^{re} 83 and later
macO5®	10.14 and later	Google Chrome 83 and later Safari® 13.1.1 and later
OS/iPad OS	13.6 and later	Safari
Android™	8 and later	Chrome 83 and later

The Vidyo app will need to be downloaded from the Google Play store or Apple App store unless it has been previously downloaded.

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